**E-5** 

# PROCUREMENT OF GOODS THROUGH REQUEST FOR QUOTATION (RFQ)/SHOPPING PROCEDURES

(For Contracts valued less than the equivalent of US \$100,000 each) (Procurement Bidding process)

#### REQUEST FOR QUOTATIONS

#### <u>Procurement of Goods under RFQ/Shopping Procedures</u> Procurement Notice

Purchaser: ICAR - Indian Agricultural Statistics Research Institute (IASRI), Library Avenue, Pusa,

New Delhi-110 012.

Email: cps.iasri@icar.gov.in
Web Site: iasri.icar.gov.in

Contract title: Request for Quotation (RFQ) for Branding of Items under NAHEP Component-2 project "Investment in ICAR in Agricultural Higher Education" at ICAR- IASRI Library

Avenue, PUSA, New Delhi -110012

**RFQ No:** 36(14)/2022-23-c.p.s (e. No. 200770)

Date: 17.03.2023

Applicable Procurement Regulations Date: World Bank Guidelines January 2011, Revised July 2014

1. The Government of India has received a Loan (No. 8776-IN) from the International Bank for Reconstruction and Development in various currencies towards the cost of National Agricultural Higher Education Project (NAHEP) for the project NAHEP Component 2 and it is intended that part of the proceeds of this credit/loan will be applied to eligible payments under the contracts for which this Request for Quotation is issued. ICAR - Indian Agricultural Statistics Research Institute (ICAR-IASRI), Library Avenue, Pusa, New Delhi-110 012, invites quotations from eligible bidders for branding of items as per the following details (specifications):

S.NO	ITEM	SIZE	Quantity	Unit Rate(INR)	Total Amount
1	SUPPLY & FIXING BACK LIT SIGNAGE FOR ICAR - INDIAN AGRICULTURAL STATICS RESEARCH INSTITUTE DELHI- SUPPLY AND FIXING SIGNAGE FRAME ALUMINUM 5XX25MM, LIGHT -LED, ( ONE YEAR WARRANTY), MEDIA SENFA UV PRINT	19 X68	1		
2	Supply and fixing ACRYLIC LED / SS SIGNAGE ICARI & NAHEP, front facia in SS 304, Chanel in 3 mm acrylic 010 sheet, led goq/ rishang/ samsung/ with 5 year warranty, SMPS Union with 5 year warranty. Logo height 12 inch, back side ACP or Acrylic sheet for letter installation base	12 inch	1		

3	SUPPLY & FIXING BACK LIT SIGNAGE FOR ICAR - INDIAN AGRICULTURAL STATICS RESEARCH INSTITUTE DELHI- SUPPLY AND FIXING SIGNAGE FRAME ALUMINUM 5XX25MM, LIGHT -LED, (ONE YEAR WARRANTY), MEDIA SENFA UV PRINT	19 X68	2	
4	Supply & fixing Acrylic pocket/ documents holder on wall Size A4, Acrylic sheet 3 mm thick with laser cutting installation on direct wall	A4	40	
5	Supply & fixing of aluminium Clip on frame for Poster display, frame in Aluminum width 25 mm back side 5 mm Sun board with print And front side 1.5 mm Acrylic sheet	24x36 inch	12	
6	Supply and fixing of Branding on reception glass wall out side for protect the privacy of reception Area size 8x9 fit 2.25 pcs	180 sq fit	180	
7	Supply and fixing Painting for ,Reception Area canvas with UV printing with wooden framing	4x4 fit	3	
8	Supply & fixing of digital vinyl on out side glass of ladies wash room for prevent transparency	4x8 fit	32	
9	Supply & fixing 10 mm glass with all accessorise digital vinyl with branding in side Gents washroom In front of main gate to prevent the privacy of urinal area during gate opening	4x8 fit	32	
10	Supply and fixing of Directional signage directory of office on ground floor Aluminum slider with print size 30x 48 inch	30x48 inch	5	

11	SUPPLY & FIXING BACK LIT SIGNAGE VIRTUAL CLASS ROOM- FRAME ALUMINIUM 5X25MM, LIGHT -LED, ( ONE YEAR WARRANTY), MEDIA SENFA UV PRINT	48X10	2	
12.	Name Plates (Golden	14"X5"	20	
	Stainless Steel)			
13.	Stickers (NAHEP)	-	5000	

[\* Where ISI certification marked goods are available in the market, purchasers should generally limit the procurement to goods with those or equivalent marking only.]

# 2. The Bidders may submit Quotations for any of the above schedules separately or for all the schedules together.

- 3. This Procurement notice includes the terms and conditions applicable to submission of quotations; criteria for qualification, evaluation, and for award of supply order(s); and relevant forms to be filled by the bidders. Implementing Agency has not issued a separate RFQ document for this purchase.
- 4. Any clarifications shall be submitted to the address mentioned below on or before 14:30 hrs. (**Indian Standard Time**) on 24.03.2023.

AAO NAHEP,

Fifth Floor, Admin Cum Training Block, ICAR-Indian Agricultural Statistics Research Institute Library Avenue, Pusa, New Delhi -110012

Email: cps.iasri@icar.gov.in

5. Other details can be seen in the RFQ document. The Purchaser shall not be held liable for any delays due to any reasons whatsoever. A Bidder requiring any clarification of the RFQ Document may visit the office of the Purchaser at the address mentioned at para 4 above or by email.

**RFQ No:** 36(14)/2022-23-c.p.s (e. No. 200770)

Date: 17.03.2023

#### **Terms and Conditions**

1. **Eligibility:** A Bidder (a) shall not participate in more than one Quotation; (b) shall not have conflict of interest as defined in the Bank's Procurement Regulations; and (c) should not have been (i) temporarily suspended or debarred by the World Bank Group in compliance with the Bank's Anti-Corruption Guidelines and its Sanctions Framework

- 2. Clarifications & Amendments: If the Purchaser receives any request for clarification of this RFQ Document, it will upload its response together with any amendment to this document, on the isari.icar.gov.in portal for information of all Bidders. Bidders should check on the portal, for any amendments to the terms and conditions. All technical queries must be raised within 7 days of publishing this RFQ.
- 3. The Quotation shall comprise the following:
- (a) Letter of Quotation.
- (b) Delivery Period Offered: List of Goods & Related Services indicating Bidder's offered delivery period in the prescribed Form.
- (c) Technical Specifications: confirmation that the offered Goods and Related Services conform to the required specifications.
- (d) Evidence in accordance with Clause 6 establishing Bidder's qualifications to perform the contract, if its quotation is accepted.
- (e) Performance Statement<sup>1</sup> of supplies of similar goods made during the last 3 years, in the prescribed Format;
- (f) Complete address and contact details of the Bidder having the following information:

Name of Firm
Address for communication
Telephone No(s): Office
Mobile No.
Facsimile (FAX) No.
Electronic Mail Identification (E-mail ID)

#### 4. **Quotation Prices**

(g)

(a) The contract shall be for the full quantity for all items or for full quantity of each item, as specified in the Price Quotation Form.

- (b) All duties, taxes and other levies payable on the raw materials and components shall be included in the total price.
- (c) GST and any other taxes, which will be payable on the goods at the time of invoicing in connection with the sale, shall be shown separately. If these are only stated to be extra, such quotations are reliable to be rejected. Wherever these taxes are not shown, these will be assumed to have been included in the quoted price.
- (d) The rates quoted by the bidder shall be fixed for the duration of the contract and shall not be subject to adjustment on any account.

Price Schedule (using the Schedule with the RFQ document)

<sup>&</sup>lt;sup>1</sup> Purchaser may delete this requirement in case of simple and regular off the shelf items.

- (e) The Prices shall be quoted in Indian Rupees only.
- 5. **Conformity of Goods**: Bidder shall furnish documentary evidence that the Goods **conform** to the technical specifications and standards, as relevant for example catalogue, warranty/ guarantee etc. of the manufacturer.

#### 6. **Qualification of the Bidder:**

- (a) Bidders should have supplied, installed and commissioned goods of similar type (& capacity) up to at least 100% value in any one of the last 3 years. Bidder should attach completion certificate(s) from the client to verify his/her claim. Details of supplies made during the last 3 years shall be submitted in the specified Proforma. At Least 40 % of the quantity in case of equipment offered for supply should have been in successful operation as on date of quotation opening.
- (b) Supplies for any particular item in each quotation should be from one manufacturer only. Quotations offering supplies from different manufacturers for the same item in the quotation will be treated as non-responsive.
- 7. **Validity of Quotation:** Quotation shall remain valid for a period not less than 60 days after the deadline date specified for submission.
- 8. **Signing of Quotations**: The name and position held by each person signing the quotation and related documents must be typed or printed below the signature.
- 9. **Quotation Submission**: The complete Quotation as mentioned in para 3 above, shall be filled, signed and submitted along with the Price Schedules that shall be furnished using the Forms available in this document.
- 10. Warranty period shall be 36 months from the date of acceptance of the Goods.
- 11. The Purchaser reserves the right to terminate maintenance and repairs contract, after warranty period, at any time without assigning any reasons and the Supplier cannot claim any compensation in this respect
- 12. **Opening and Evaluation of Quotations**: The Quotations will be opened and Brief of quotation opened will be uploaded on <u>iasri.icar.gov.in</u>. The evaluation of the quotation are
- (a) The Purchaser shall examine the quotation to determine whether the quotation, a) has been properly signed (Clause 8); b) meets the eligibility criteria (Clause 1); (c) conforms to all terms, conditions, technical specifications, warranty/guarantee etc.; and (d) the bidder has accepted the delivery schedule (Purchaser's Requirement Form 1).
- (b) Only Quotations that are substantially responsive to the RFQ document and meet all Qualification Criteria shall qualify.
- (c) The evaluation shall be based on the total price of Goods and Related services at project site including GST and any other taxes, which will be payable on the finished goods at the time of invoicing.
- (d) Evaluation shall be done for each schedule separately.
- 13. Award of contract: The Purchaser will award the contract to the bidder whose quotation has been

determined to be substantially responsive and who has offered the lowest evaluated quotation price.

- (a) Notwithstanding the above, the Purchaser reserves the right to accept or reject any quotations and to cancel the bidding process and reject all quotations at any time prior to the award of contract.
- (b) The bidder whose quotation is accepted will be notified of the award of contract by the Purchaser prior to expiration of the quotation validity period. The terms of the accepted offer shall be incorporated in the supply order (sample form attached).
- (c) 100% Payment shall be made within 60 days after delivery, installation and commissioning of the goods and acceptance certificate issued by the purchaser. Payment of GST and other taxes payable for the goods at the time of invoicing, although already included in the total cost, will be at actuals.

# **Quotation Forms**

#### **Letter of Quotation**

The Bidder must prepare the Letter of Quotation on stationery with its letterhead clearly showing the Bidder's complete name and address. The italicized text is for Bidder's guidance in preparing these forms and shall be deleted from the final products.

RFQ No.: **RFQ No:** 36(14)/2022-23-c.p.s (e. No. 200770)

Our Reference: No. Dated.

To:

Mayank Singh Pundir

AAO, NAHEP

Room# 508, Administration cum Training Block

ICAR-Indian Agricultural Statistics Research Institute

Library Avenue, Pusa, New Delhi-110012

Email: cps.iasri@icar.gov.in

Tel. No.: 25847121 -24 ; Ext. 4130/4137

Subject: Request for Quotation (RFQ) for supply, installation, and commissioning of office equipment at ICAR- IASRI Library Avenue, PUSA, New Delhi -110012 Sir.

- 1. We, the undersigned, hereby submit our Quotation. In submitting our Quotation, we make the following declarations:
- (a) **No reservations:** We have examined and have no reservations to the RFQ Document;
- (b) **Conformity:** We offer to supply in conformity with the RFQ Document and in accordance with the Delivery Schedules specified in the Schedule of Requirements the following Goods and Related Services *as mentioned in RFQ*.
- (c) The total price of our Quotation, including any unconditional discounts offered is: Total price of the Quotation [insert the total price of the quotation including GST and any other taxes, which will be payable on the finished goods, in words and figures];
- (d) **Commissions, gratuities and fees:** We have paid, or will pay the following commissions, gratuities, or fees with respect to the Bidding process or execution of the Contract: [insert complete name of each Recipient, its full address, the reason for which each commission or gratuity was paid and the amount and currency of each such commission or gratuity. If none has been paid or is to be paid, indicate "none."]
- (e) **Quotation Validity Period:** Our Quotation shall be valid for the period of 30 days, from the deadline fixed for the Quotation submission;

- (f) **Eligibility**: We meet the eligibility requirements and have no conflict of interest, we are not participating in more than one quotation in this bidding process, and we have not been temporarily suspended or debarred by the World Bank.
- (g) **Fraud and Corruption:** We hereby certify that we have taken steps to ensure that no person acting for us or on our behalf will engage in any type of corrupt, fraudulent, collusive, coercive, or obstructive practices.

Yours faithfully,
Authorized Signature
Name & Title of Signatory
In the capacity of [insert legal capacity of person signing the Letter of Quotation]
Name of Bidder
Address
Dated on day of, [insert date of signing]

## **FORMAT OF QUOTATION**

Sched	ule No. I							
S.NO	Description of Goods	Specifications	Qty.	Unit	Quoted Unit Rate <sup>2</sup> at destination in Rs.	<sup>3</sup> GST and similar other taxes applicable on finished Goods/ Services	*Total Price item at Dest inclusive of all taxes and	ination - discounts,
							In Figures	In Words
1	SUPPLY & FIXING BACK LIT SIGNAGE FOR ICAR -INDIAN AGRICULTURAL STATICS RESEARCH INSTITUTE DELHI- SUPPLY AND FIXING SIGNAGE FRAME ALUMINUM 5XX25MM, LIGHT -LED, (ONE YEAR WARRANTY), MEDIA SENFA UV PRINT	19 X68	1					
2	Supply and fixing ACRYLIC LED / SS SIGNAGE ICARI & NAHEP, front facia in SS 304, Chanel in 3 mm acrylic 010 sheet, led goq/ rishang/ samsung/ with 5 year warranty, SMPS Union with 5 year warranty. Logo height 12 inch, back side ACP or Acrylic sheet for letter installation base	12 inch	1					

<sup>&</sup>lt;sup>2</sup> Any unconditional discounts if offered, shall be specified in this column along with the unit rates. <sup>3</sup> Indicate each applicable tax separately.

3	SUPPLY & FIXING BACK LIT SIGNAGE FOR ICAR -INDIAN AGRICULTURAL STATICS RESEARCH INSTITUTE DELHI- SUPPLY AND FIXING SIGNAGE FRAME ALUMINUM 5XX25MM, LIGHT -LED, (ONE YEAR WARRANTY), MEDIA SENFA UV PRINT	19 X68	2		
4	Supply & fixing Acrylic pocket/ documents holder on wall Size A4, Acrylic sheet 3 mm thick with laser cutting installation on direct wall	A4	40		
5	Supply & fixing of aluminium Clip on frame for Poster display, frame in Aluminum width 25 mm back side 5 mm Sun board with print And front side 1.5 mm Acrylic sheet	24x36 inch	12		
6	Supply and fixing of Branding on reception glass wall out side for protect the privacy of reception Area size 8x9 fit 2.25 pcs	180 sq fit	180		
7	Supply and fixing Painting for ,Reception Area canvas with UV printing with wooden framing	4x4 fit	3		
8	Supply & fixing of digital vinyl on out side glass of ladies wash room for prevent transparency	4x8 fit	32		
9	Supply & fixing 10 mm glass with all accessorise digital vinyl with branding in side Gents washroom In front of main gate to prevent the privacy of urinal area during gate opening	4x8 fit	32		

10	Supply and fixing of Directional signage directory of office on ground floor Aluminum slider with print size 30x 48 inch	30x48 inch	5		
11	SUPPLY & FIXING BACK LIT SIGNAGE VIRTUAL CLASS ROOM- FRAME ALUMINIUM 5X25MM, LIGHT -LED, (ONE YEAR WARRANTY), MEDIA SENFA UV PRINT	48X10	2		
12.	Name Plates (Golden Stainless Steel)	14"X5"	20		
13.	Stickers (NAHEP)	-	5000		

Any unconditional discounts if offered, shall be specified in this column along with the unit rates.
 Indicate each applicable tax separately.
 \* Any unconditional discounts if offered, shall be specified in this column along with the unit rates.
 \* Indicate each applicable tax separately.

Note: Evaluation shall be done for each schedule separately

\*Payment of GST and other taxes payable for the goods at the time of invoicing, although already included in the total cost, will be at actuals or the rate/amount of these taxes specified in the supply order, whichever is lower.

We agree to supply the above goods in accordance with the technical specifications for a total contract price (including all taxes and duties) of Rs. .....(Amount in figures) (Rs... amount in words) within the period specified in the Request for Quotations.

We also confirm that the normal commercial warranty/guarantee of ......months shall apply to the offered goods.

We hereby certify that we have taken steps to ensure that no person acting for us or on our behalf has engaged in corrupt, fraudulent, collusive, coercive, or obstructive practices (as defined in the prevailing World Bank's sanctions procedures) in competing for or in performing the Contract.

Signature of Bidder

#### PROFORMA FOR PERFORMANCE STATEMENT\*

Proforma for Performance Statement (for a period of last 3 years)

Name of the Bidde	r					
Order placed by (full address of Purchaser)	Order No. and date	Description and quantity of ordered Goods/equipment	Value of order		completion of delivery	In case of Equipment, state if the equipment been satisfactorily functioning? (Attach a certificate from the Purchaser/Consignee)
				As per contract	Actual	-

Date of opening 24.03.2023 Time 15:00 Hours

RFQ No. `

Signature and seal of the Bidder

<sup>\*</sup>This proforma shall be deleted if requirement of Performance Statement is deleted in Clause 3.

# **Purchaser's Requirement**

# LIST OF GOODS & RELATED SERVICES AND DELIVERY PERIOD

# Schedule 1

S.NO	Description of Goods and Related Services	SIZE	Quantity	Final Destination (Project site)	Desired Delivery Period for completion of supply from the date of the Contract	Bidder's offered Delivery Period [to be provided by the Bidder]
	1	2	3	4	5	6
1	SUPPLY & FIXING BACK LIT SIGNAGE FOR ICAR -INDIAN AGRICULTURAL STATICS RESEARCH INSTITUTE DELHI- SUPPLY AND FIXING SIGNAGE FRAME ALUMINUM 5XX25MM, LIGHT -LED, ( ONE YEAR WARRANTY), MEDIA SENFA UV PRINT	19 X68	1	ICAR- IASRI Library Avenue, PUSA, New Delhi -110012	30 days	
2	Supply and fixing ACRYLIC LED / SS SIGNAGE ICARI & NAHEP, front facia in SS 304, Chanel in 3 mm acrylic 010 sheet, led goq/ rishang/ samsung/ with 5 year warranty, SMPS Union with 5 year warranty. Logo height 12 inch, back side ACP or Acrylic sheet for letter installation base	12 inch	1			
3	SUPPLY & FIXING BACK LIT SIGNAGE FOR ICAR -INDIAN AGRICULTURAL STATICS RESEARCH INSTITUTE DELHI- SUPPLY AND FIXING	19 X68	2			

4	SIGNAGE FRAME ALUMINUM 5XX25MM, LIGHT -LED, ( ONE YEAR WARRANTY), MEDIA SENFA UV PRINT Supply & fixing Acrylic pocket/ documents holder on wall Size A4, Acrylic sheet 3 mm thick	A4	40
	with laser cutting installation on direct wall		
5	Supply & fixing of aluminium Clip on frame for Poster display, frame in Aluminum width 25 mm back side 5 mm Sun board with print And front side 1.5 mm Acrylic sheet	24x36 inch	12
6	Supply and fixing of Branding on reception glass wall out side for protect the privacy of reception Area size 8x9 fit 2.25 pcs	180 sq fit	180
7	Supply and fixing Painting for ,Reception Area canvas with UV printing with wooden framing	4x4 fit	3
8	Supply & fixing of digital vinyl on out side glass of ladies wash room for prevent transparency	4x8 fit	32
9	Supply & fixing 10 mm glass with all accessorise digital vinyl with branding in side Gents washroom In front of main gate to prevent the privacy of urinal area during gate opening	4x8 fit	32
10	Supply and fixing of Directional signage directory of office on ground floor Aluminum slider with print size 30x 48 inch	30x48 inch	5

11	SUPPLY & FIXING BACK LIT SIGNAGE VIRTUAL CLASS ROOM- FRAME ALUMINIUM 5X25MM, LIGHT -LED, ( ONE YEAR WARRANTY), MEDIA SENFA UV PRINT	48X10	2
12.	Name Plates (Golden Stainless Steel)	14"X5"	20
13.	Stickers (NAHEP)	Big and Small	5000

Signature and seal of the Bidder

## Note:

- All details should be filled in by Purchaser except for Column.
   Delivery Period offered by the Bidder should be filled in Column 7 by the Bidder.

# TECHNICAL SPECIFICATIONS

S.NO	Description of Goods and Related Services	SIZE
1	SUPPLY & FIXING BACK LIT SIGNAGE FOR ICAR -INDIAN AGRICULTURAL STATICS RESEARCH INSTITUTE DELHI- SUPPLY AND FIXING SIGNAGE FRAME ALUMINUM 5XX25MM, LIGHT -LED, (ONE YEAR WARRANTY), MEDIA SENFA UV PRINT	19 X68
2	Supply and fixing ACRYLIC LED / SS SIGNAGE ICARI & NAHEP, front facia in SS 304, Chanel in 3 mm acrylic 010 sheet, led goq/rishang/samsung/with 5 year warranty, SMPS Union with 5 year warranty. Logo height 12 inch, back side ACP or Acrylic sheet for letter installation base	12 inch
3	SUPPLY & FIXING BACK LIT SIGNAGE FOR ICAR -INDIAN AGRICULTURAL STATICS RESEARCH INSTITUTE DELHI- SUPPLY AND FIXING SIGNAGE FRAME ALUMINUM 5XX25MM, LIGHT -LED, (ONE YEAR WARRANTY), MEDIA SENFA UV PRINT	19 X68
4	Supply & fixing Acrylic pocket/ documents holder on wall Size A4, Acrylic sheet 3 mm thick with laser cutting installation on direct wall	A4
5	Supply & fixing of aluminium Clip on frame for Poster display , frame in Aluminum width 25 mm back side 5 mm Sun board with print And front side 1.5 mm Acrylic sheet	24x36 inch
6	Supply and fixing of Branding on reception glass wall out side for protect the privacy of reception Area size 8x9 fit 2.25 pcs	180 sq fit
7	Supply and fixing Painting for ,Reception Area canvas with UV printing with wooden framing	4x4 fit
8	Supply & fixing of digital vinyl on out side glass of ladies wash room for prevent transparency	4x8 fit
9	Supply & fixing 10 mm glass with all accessorise digital vinyl with branding in side Gents washroom In front of main gate to prevent the privacy of urinal area during gate opening	4x8 fit
10	Supply and fixing of Directional signage directory of office on ground floor Aluminum slider with print size 30x 48 inch	30x48 inch

11	SUPPLY & FIXING BACK LIT SIGNAGE VIRTUAL CLASS ROOM- FRAME ALUMINIUM 5X25MM, LIGHT -LED, ( ONE YEAR WARRANTY), MEDIA SENFA UV PRINT	48X10
12.	Name Plates (Golden Stainless Steel)	14"X5"
13.	Stickers (NAHEP)	Big and Small

OFFICE OF							
PURCHASE/SUPPLY ORDER							
To:							
M/s							
•••••	•••••		•••••				
•••••	•••••		•••••				
Dear Sirs	5,						
Sub: Sup	ply of		•••••	•••••			
•••••	•••••		•••••	•••••			
Ref: Red	quest for Q	uotation no	dated	• • • • • • • • • • • • • • • • • • • •	•••••		
goods/eq	uipment at	hotation no has bee the rates quoted by ied hereunder:	n accepted. You	ı are request	ed to su	pply the	
	Serial. No	Brief description of goods/ equipment	Specifications	Quantity to be supplied	Unit Rate (Rs.)	GST*	Total Price (Rs.) including all taxes and duties
	1						and duties
	3						
	4					+	
	5						
				Total			
*GST ar separatel		other taxes and du	ities applicable on	finished goods	s. Indicate	each appl	licable tax
2. I	Delivery Pe	eriod:days	from the date of is	ssue of this supp	oly order.		
3. I	Place of delivery						
4.	Consignee A	Address:					

GST and other taxes and duties, if any will be reimbursed at actual rates paid on the date of

supply or the rate/amount shown in 1. above, whichever is lower.

6. of deliv	Standard Manufactures commercial Warranty/Guarantee shall be months from the date very and acceptance.
7. goods/e	Payment shall be made on delivery or within 7 days of delivery; and acceptance of the equipment.
	Other terms and conditions are as under:
Date:	(Purchaser)
Place:	Name:
Design	ation:

Modify as appropriate for individual cases